

Broadband Facts



Essential Plan (Southern California)

Fixed Broadband Consumer Disclosure

| | |
|----------------------|----------------|
| Monthly Price | \$75.00 |
|----------------------|----------------|

| | |
|---|---------|
| This monthly price is an introductory rate | No |
| Time the introductory rate applies | N/A |
| Monthly price after the introductory rate | \$75.00 |
| Length of contract | 12 Mos. |
| Link to Terms of Contract | |
| https://towerstream.com/terms-conditions/ | |

Additional Charges & Terms

Provider Monthly Fees

| | |
|-----------------------------------|----------|
| Router Maintenance Fee (Optional) | \$12.00 |
| Early Termination Fee | \$149.00 |
| Government Taxes | Included |

One-Time Purchase Fees

| | |
|---------------------------|----------|
| Professional Installation | \$99.00 |
| Router (Optional) | \$109.00 |

Discounts & Bundles

Visit the link below for available billing discounts and pricing options for broadband service bundled with other services like video, phone, and wireless service, and use of your own equipment.

<https://www.towerstream.com/discounts>

Speeds Provided with Plan

| | |
|------------------------|---------|
| Typical Download Speed | 10 Mbps |
| Typical Upload Speed | 5 Mbps |
| Typical Latency | 30 ms |

| | |
|---|------------------|
| Data Included with Monthly Price | Unlimited |
| Charges for Additional Data Usage | None |

Network Management Policy

<https://towerstream.com/non-discrimination-policy>

Privacy Policy

https://www.towerstream.com/acceptable_use_policy

Customer Support

Phone: (866) 848-5848
Website: <https://www.towerstream.com>

Learn about the terms used on this label. Visit the Federal Communications Commission's Consumer Resource Center.

fcc.gov/consumer