

Broadband Facts



Essential Plus (Southern California)

Fixed Broadband Consumer Disclosure

Monthly Price \$100.00

This monthly price is an introductory rate	No
Time the introductory rate applies	N/A
Monthly price after the introductory rate	\$100.00
Length of contract	12 Mos.
Link to Terms of Contract	
https://towerstream.com/terms-conditions/	

Additional Charges & Terms

Provider Monthly Fees

Router Maintenance Fee (Optional)	\$12.00
Early Termination Fee	\$149.00
Government Taxes	Included

One-Time Purchase Fees

Professional Installation	\$99.00
Router (Optional)	\$109.00

Discounts & Bundles

Visit the link below for available billing discounts and pricing options for broadband service bundled with other services like video, phone, and wireless service, and use of your own equipment.

<https://www.towerstream.com/discounts>

Speeds Provided with Plan

Typical Download Speed	15 Mbps
Typical Upload Speed	5 Mbps
Typical Latency	30 ms

Data Included with Monthly Price	Unlimited
Charges for Additional Data Usage	None

Network Management Policy

<https://towerstream.com/non-discrimination-policy>

Privacy Policy

https://www.towerstream.com/acceptable_use_policy

Customer Support

Phone: (866) 848-5848

Website: <https://www.towerstream.com>

Learn about the terms used on this label. Visit the Federal Communications Commission's Consumer Resource Center.

fcc.gov/consumer