



November 19, 2021

Dear Freedom Broadband Friends,

Freedom Broadband is excited to announce that we are joining the Towerstream family of networks. This move will enable Freedom Broadband to enhance its operations, leverage the scale of a larger team, provide more services, network capabilities, and continue to serve the people of central Maryland.

We want to ensure you that both of our companies are committed to customer satisfaction. Towerstream will integrate our field staff as well as a high caliber market manager that is local. They will be supported by their experienced support center.

Towerstream is a well-respected wireless internet service provider serving twelve US markets, including Boston, Chicago, Dallas/Ft. worth, Houston, Las Vegas, Los Angeles, Miami, New York, Philadelphia, Providence, San Francisco, and Seattle. Towerstream provides business class internet, residential internet, wholesale internet access, and temporary internet solutions. We worked with Towerstream because they fit well culturally with Freedom Broadband and the community, and Thom and I are excited to see the exciting enhancements they will bring to the organization.

Further updates will be sent by Towerstream as they complete the transition.

Thank you for your business over the years. We wish everyone well in the future.

Warmest Regards,

Theresa and Thom Bethune